COUNTRY CASTLES LTD

Get Out & Abounce!

3-DAY CHRISTMAS SPECIAL

SPECIAL TERMS & CONDITIONS | 24-26 DECEMBER 2026

DRAFT FOR REVIEW

1. Standard terms and Christmas special terms

Country Castles Ltd's standard hire Terms & Conditions apply throughout the entire hire period, including overnight, together with these Christmas special terms. These special terms take priority only where they specifically change the hire dates, pricing or arrangements for this offer. All other standard terms continue to apply. Both documents must be provided before the booking is confirmed.

2. Hire period, setup and collection

Delivery and complete setup will be finished before 12 noon on Christmas Eve, 24 December 2026. Collection and packdown will take place after 12 noon on Boxing Day, 26 December 2026. You will receive a text reminder by Monday, 21 December 2026, with an estimated arrival time for delivery on 24 December. The hire period runs from completed setup and handover until collection; the equipment remains in your care throughout this period.

3. Eligibility, availability and overnight property requirements

The special applies across our full inflatable range, subject to availability. The discount applies to inflatables only; additional equipment, supplies and applicable delivery charges are listed separately in your quote. To qualify for overnight hire, the inflatable must be installed within a fully fenced section that is kept secure against unauthorised access throughout the hire period.

4. Special pricing and booking dates

The Christmas special price is calculated using two standard 6-hour hire rates per selected inflatable, with the applicable discount then deducted. This calculation prices the full Christmas hire window; it does not limit your hire to 12 hours. Bookings confirmed from 30 September to 31 October 2026 inclusive receive 20% off. Bookings confirmed from 1 November to 6 December 2026 inclusive receive 15% off. Normal rates apply after 6 December 2026. Your written booking confirmation will state the applicable discount, total hire fee and payment due date.

5. Deposit, payment and cancellations

A $50 non-refundable booking deposit is required and is deducted from your total, subject to your statutory rights. Payment deadlines, customer cancellations, rescheduling and refunds are governed by the standard hire Terms & Conditions. If Country Castles cannot supply the agreed hire, any refund or alternative arrangement will be handled under those terms and applicable consumer law.

6. Adult supervision and safe use

A rental agreement and safety rules will be provided on the day. A responsible adult aged 18 or over must actively supervise whenever an inflatable is in use. All Terms & Conditions and safety rules provided must be adhered to throughout the hire period.

7. Overnight care, weather and safety

You are responsible for keeping the equipment secure and protected from unauthorised use and damage throughout the hire period. Inflatables must be switched off when not in use, including overnight, and must not be used in unsafe weather conditions, such as heavy rain or high winds.

8. Water, power and access

Water access is required for water slides and wet use. Please provide the agreed power and water supply, a suitable setup area, and clear access for delivery and collection.

9. Your consumer rights

Nothing in these special terms or the standard hire terms excludes or limits any rights or remedies you have under the Consumer Guarantees Act 1993, the Fair Trading Act 1986, or other applicable New Zealand law.